



### **Payment**

Credit card is the only method of payment

### **Driver's License & Insurance**

Drivers must be at least 25 years old

A current and full motor driver's license is required. If the driver's license is not in English, driver will need to show an international driver's license

Proof of insurance is required prior van pick up

All drivers must be approved and listed on the Rental Agreement

### **Deposit and Cancellation Policy**

In order to secure your reservation a \$200 deposit must be paid at the time of your booking.

This deposit will be credited towards the balance of your booking.

We will issue a partial refund of \$150 if you decide to cancel your reservation 3 weeks prior your pickup date. After 3 weeks, you will lose your deposit.

You may reschedule your booking with 3 weeks' notice prior your initial departure date, for anytime we have availability.

No shows or cancellations made within 48 hrs of the pick-up date will be charged the full amount of the rental period

Cancellations must be submitted in writing via email at [hello@aclipsecampervans.com](mailto:hello@aclipsecampervans.com)

No refund will be issue for late pick ups or early drop offs

### **Mileage**

All vans come with 200 miles per day. You can purchase 300 miles per day for an additional \$30 per day.

Miles not purchased or excess miles will be charged additional at a .25c per mile

### **Pick up / Drop off**

Campervans can be picked-up from anytime after 2pm. You will need to return it before noon 12pm

Please give us an hour heads up (call or text) with your ETA to 513-400-4015

We will try to accommodate after hours pick up for an additional fee

Campervans need to be drop off before 12pm

Full night fee will be charged for after noon drop offs

We will try to accommodate in advanced after hours drop offs for an additional fee

No refund will be issue for late pick ups or early drop offs

### **Rental Period**

2 nights minimum rental

### **Driving Restrictions**



You are allowed to drive anywhere in the United States and Canada. Mexico is prohibited. All off-road areas and closed roads are prohibited (excluding maintained campsites). If you travel in a restricted area you'll be liable for all damages to vehicle, tires, windshield, and towing charges along with additional expenses of a breakdown or accident. Our Insurance will be void. The consumption of any illegal substance and/or alcohol while operating the van is prohibited. Smoking is prohibited.

### **Accessories and Add-ons**

Add-ons are subject to availability. Failure of Aclipse Campervans to provide add-ons does not allow the cancellation terms to be void. Add-ons ordered cannot be cancelled on the day of pick up and must be paid for. For lost, damaged and/or stolen accessories and add-ons, Aclipse will charge the renter with the full retail price of the lost, damaged or stolen accessory/add-on.

### **Accidents and Mechanical malfunctions**

If an accident occurs, please contact us at (513) 400-4015 and [hello@aclipsecampervans.com](mailto:hello@aclipsecampervans.com) as soon as possible. You will need to gather information from the other party (license, insurance, etc.) along with filing a police report. We will work with you to make this as hassle free as possible.

In the event of mechanical issues please contact us as soon as possible, so we can become aware about the issues and provide assistance. Our goal is to get you going as fast as possible.

### **Condition & Maintenance**

You are required to use the correct fuel, check the fluid levels and protect the vehicle against inclement weather. You are required to park it at safe places. Failure to do so will result in damages due to the customer.

Cleaning – The vehicle should be returned in a clean and respectable state, similar to when you picked it up. A \$100 cleaning fee will be charged to the customer if the van is returned in any other condition.

Tire Damage – We will service and change tires on a regular basis due to normal wear and tear. All other damages incurred to the tires/wheels is the renter's responsibility.

Windshield Damage - Any new damage to the windshield is the responsibility of the renter.

### **Pets**

Bring your dogs!

A \$100 cleaning pet fee is required per pet.

Two dogs max.